



### **Geos Personal Use Plans**

Geos "personal use" plans are intended as non-business plans for single family residential customers. Single family means those family members living within the same residence.

Geos' service plans for residential customers offering unlimited minutes of calling are for reasonable personal residential use only. This means that customer is not to resell or transfer the service or equipment to any other person for any purpose, without advance express written permission of Geos. Customer shall not use the services for commercial or governmental purposes, or for profit or non-profit activities, including, but not limited to, home office, business, sales, tele-commuting, autodialing, continuous or extensive call forwarding, continuous connectivity, fax broadcast, fax blasting, telemarketing, junk faxing, fax spamming, calling/faxing any person (through the use of distribution lists or otherwise) who has not given specific permission to be included in such a process or any other activity that would be inconsistent with personal and residential usage. Customer shall not transmit through the service any unlawful, harassing, libelous, abusive, threatening, harmful, vulgar, obscene or otherwise objectionable material of any kind or nature. Customer further agrees to not transmit any material that encourages conduct that could constitute a criminal offense, give rise to civil liability or otherwise violate any applicable local, state, national or international law or regulation. Customer agrees to notify Geos immediately if usage changes from personal residential to business use and to subscribe to a business plan. Geos reserves the right to immediately terminate or modify the services of any customer if Geos determines, in its sole discretion, that customer is not using the services for customer's reasonable personal residential use.

### **Geos Small Business Plans**

Geos "small business" plans are intended to be used by the small business user or the business traveler. Small Business plans are not intended to be used for autodialing, continuous or extensive call-forwarding, inbound/outbound centralized or distributed call center activity, telemarketing of any kind; fax or voicemail broadcasting and fax or voicemail blasting.

Customer agrees that the use of the service and/or equipment for activities other than reasonable personal residential use will obligate customer to pay Geos' higher rates for business services. If customer subscribes to a Geos business plan, the service and equipment are provided to customer as a small business user. This means that customer is not to resell or transfer the service or equipment to any other person for any purpose, without advance express written permission of Geos. Customer agrees that Geos business plans do not confer the right to use the service for auto-dialing, continuous or extensive call forwarding, telemarketing (including without limitation charitable or political solicitation or polling), fax broadcasting or fax blasting. Geos reserves the right to immediately terminate or modify the service, if Geos determines, in its sole discretion, that customer's business plan service is being used for any of the aforementioned activities.

### **Geos Fair Use Policy**

Geos service plans are intended to be used in a manner consistent with the plan. Residential plans are intended to be used in manner consistent with single family residential usage. Small Business plans are intended to be used in a similar manner consistent with small business usage.

If a residential user's usage is inconsistent with normal residential usage the user's plan may, at Geos' sole discretion, be switched to a higher commercial plan consistent with the observed usage pattern. For unlimited residential service plans more than 3,500 minutes per month and/or more than 120 minutes per call will be considered usage inconsistent with normal or permissible use.

Similarly, if a small business user's usage is inconsistent with normal small business usage the user's plan may, at Geos' sole discretion, be switched to a higher commercial plan consistent with the observed usage pattern. For unlimited small business service plans more than 3,500 minutes per month and/or more than 120 minutes per call will be considered usage inconsistent with normal or permissible use.

Geos unlimited service plans are intended to be used for uninterrupted "talking" between two persons. Absence of "talking," unusual calling patterns and/or excessive usage as defined above will be considered usage inconsistent with normal or permissible use. Creation or use of related multiple accounts to "mask" impermissible usage shall also be considered an indicator of usage inconsistent with normal or permissible use. For unlimited service plans more than 3,500 minutes per month and/or more than 120 minutes per call will be considered usage inconsistent with normal or permissible use.